

**ACTION TAKEN REPORT 2022-23**

**Students' feedback –**

1. It is seen that students have given comparatively the highest percentage in the “satisfactory” category to the question concerned with behaviour of mentors.  
**Faculty members and convener have been asked to counsel the student mentors and treat and help the newly admitted students in a friendly manner.**
2. It is also seen that second highest percentage in the “satisfactory” category has been given to the question concerned with the campus facilities.  
**The administration has taken a note of it and the concerned staff has been asked to maintain the facilities in the campus properly.**

**Alumni feedback -**

1. In the “satisfactory” category, the alumni have given comparatively the highest percentage to the question regarding behaviour of student mentors.  
**Faculty members and convener have been asked to counsel the student mentors and treat and help the newly admitted students in a friendly manner.**
2. In the “satisfactory” category, the alumni have given comparatively the second highest percentage to the question regarding campus hygiene.  
**The administration has taken a note of it and the concerned staff has been asked to maintain good campus hygiene.**

**Parents' feedback -**

1. On observing the responses given by the parents, it is seen that parents have given highest percentage to “satisfactory” category to the question regarding sports activities and equipment availability.  
**Looking to the achievements shown by the students regarding sports activities, the administration does not agree fully with the feedback obtained. However the administration has asked the concerned committee members to take a note of it and provide more opportunity to the students so that dissatisfaction may be removed.**
2. On observing the responses given by the parents, it is seen that parents have given second highest percentage to “satisfactory” category to the question regarding medical facilities available in the campus.  
**The institution is maintaining only first aid facilities in the campus. In case of emergency students are taken to Primary Health Center and parents are informed. The administration has taken a note of it and instructions have been issued to all concerned to be more careful in such cases.**

**Employees' feedback -**

1. On observing the responses given by the employees, it is seen that they have given the highest percentage in “satisfactory” category to the question regarding employee friendly policies in the organization.  
**The administration has taken this aspect seriously and the faculty members have been asked to apply for online refresher/ orientation/ short term courses etc to the institutions recognized by Ministry of HRD to organize such courses, for which financial assistance shall be extended by the institution.**

## **Shree Agrasen Mahila Snatakottar Mahavidyalaya, Bhartpur**

2. It seems from the obtained feedback that an equal percentage of employees have given “satisfactory” response to the question regarding freedom given in performing work.  
The administration called upon a meeting of staff members and discussed the issue. It was concluded that some of the members are less satisfied with the work reporting process. They have been convinced that reporting of the completion of work is a part of working culture in the institution.
3. An equal percentage of employees have given “satisfactory” response to the question regarding use of resources used by the institution.  
The administration discussed the issue in the meeting and staff members were asked to put their views for the optimum use of resources available in the campus. The IQAC has been asked to take care of this issue and ensure to fully utilize the facilities in the campus.

### **Employers’ feedback -**

1. The highest percentage of response in the “satisfactory” category is in the question regarding rating of library facilities.  
The faculty members and the librarian have been asked to provide more names and details of peer reviewed journals, magazines and reference books so that the institution may procure them.
2. An equally high percentage of response in the “satisfactory” category is in the question regarding campus hygiene.  
The administration has taken a note of it and the concerned staff has been asked to maintain good campus hygiene.